

CHILLER RESET

Procedure





Procedure for KSC 215

KSC 215- Advanced traditional chiller(s) with logic for the power supply. As soon as the phase monitor recognizes it has overcome the phase lost, phase in-balance or over/under voltage condition, the chiller will restart. If the chiller has pending failures, it will not restart. The advantage of these chillers is the ability to capture a fault in real-time via Siemens Simatic Display. The fault is captured and time stamped. To view older faults in the system we are able to enter the "General Fault" option.

When you encounter these chillers in a failed state, you can do the following:

Simple Procedure

- Observe the Simatic Display through the viewfinder of the chiller panel. A fault will display. (EXP: If faulted on a power issue, "Phase Sequence Relias" will appear.)
- Press the "Reset/Reset Flow" button, chiller should run if no other fault condition is present.
- If fault is still present, a complete shutdown of the chiller is recommended.
- If fault is still present, open a "Service Call"



When you encounter a KSC 215 in a failed state, you can do the following:

Simple Procedure

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When you encounter a KSC 215 in a failed state, you can do the following:

Simple Procedure

• Press the "Reset/Reset Flow" button, chiller should run if no other fault condition is present.





When you encounter a KSC 215 in a failed state, you can do the following:

Simple Procedure

• If fault is still present, a complete shutdown of the chiller is recommended.



Turn off, Turn on





When you encounter a KSC 215 in a failed state, you can do the following:

Simple Procedure

• If fault is still present, open a "Service Call"





Procedure for KSC 215

Advanced Procedure

- After hitting the reset when the fault first appears, we can navigate through the controller (General Fault Option) to find past faults and when they occurred. (This step requires shutdown of the chiller to enter the electrical cabinet via key)
- Record the faults and forward to the Siemens CCC when opening a "Service Call". This will help diagnose if the issue is a power failure, etc.

Also, you may want to contact the Siemens CCC, and contact Tech Support for additional information. You may be able to receive information when the chiller initially faulted, especially if no fault is present. With the way the chiller communicates with the Siemens equipment via Data Cable, we are able to get a well defined failure on the system. (EXP: Compressor Failure, Pump Motor Protection, etc.)

KSC 215 Advanced Procedure



When you encounter a KSC 215 in a failed state, you can do the following:

Advanced Procedure

• After hitting the reset when the fault first appears, we can navigate through the controller (General Fault Option) to find past faults and when they occurred. (This step requires shutdown of the chiller to enter the electrical cabinet via key)



KSC 215 Advanced Procedure



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Advanced Procedure

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Procedure for the ECO series

ECO 122/133L- New generation of chiller(s) with logic for the power supply. As soon as the phase monitor recognizes it has overcome the phase lost, phase in-balance or over/under voltage condition, the chiller will restart. If the chiller senses pending failures, it will not restart. The advantages of these chillers are the ability to data log information when the chiller is operating.

When you encounter these chillers in a failed state, you can do the following:

Simple Procedure

- View chiller faults at the IFP Board. The system mirrors any fault codes via fiber optic cable with a 1-8 LED.
- Record the faults and forward to the Siemens CCC when opening a "Service Call". This will help diagnose if the issue is a power failure, etc.

ECO Series Simple Procedure



When you encounter these chillers in a failed state, you can do the following:

Simple Procedure

• View chiller faults at the IFP Board. The system mirrors any fault codes via fiber optic cable with a 1-8 LED.



ECO Series Simple Procedure



When you encounter these chillers in a failed state, you can do the following:

Simple Procedure

• Record the faults and forward to the Siemens CCC when opening a "Service Call". This will help diagnose if the issue is a power failure, etc.





Advanced Procedure

- Access the chiller control cabinet via key and record faults
- Hold reset on the cabinet door for three seconds
- If cleared, chiller should not indicate any failures
- If faults are still present power down the chiller and power back on
- If fault is still present, open a "Service Call" and forward on faults to Siemens CCC.

Also, you may want to contact the Siemens CCC, and contact Tech Support for additional information. You may be able to receive information when the chiller initially faulted, especially if no fault is present. With the way the chiller communicates with the Siemens equipment via fiber optic, we are able to get a well defined failure on the system. (EXP: Compressor Failure, Pump Motor Protection, etc.)

For additional support, you can send the chiller SD-Card files to <u>Techsupport@kkt-chillersusa.com</u> or mail to the KKT USA Office.

ECO Series Advanced Procedure



Advanced Procedure

- Access the chiller control cabinet via key
- Open the door and record fault codes



ECO Series Advanced Procedure



Advanced Procedure

- Hold reset on the cabinet door for three seconds
- If cleared, chiller should not indicate any failures



ECO Series Advanced Procedure



Advanced Procedure

• If faults are still present power down the chiller and power back on







Advanced Procedure

• If fault is still present, open a "Service Call" and forward on faults to Siemens CCC.

Also, you may want to contact the Siemens CCC, and contact Tech Support for additional information. You may be able to receive information when the chiller initially faulted, especially if no fault is present. With the way the chiller communicates with the Siemens equipment via fiber optic, we are able to get a well defined failure on the system. (EXP: Compressor Failure, Pump Motor Protection, etc.)

For additional support, you can send the chiller SD-Card files (see below for removal) to <u>Techsupport@kkt-chillersusa.com</u> or mail to the KKT USA Office.







SD card pops out

Push in